



**Organisations most likely to be the first ones to identify a presumed victim**

- Police/Border Guard
- NGOs
- State Social Services/Shelters
- **National Counter-Trafficking Co-ordinator, Ministry of Social Policy (has its representatives at local level):** (+38044) 289 55 57, working days from 9.00 till 18.00.
- **National Hotline on countering trafficking in human beings and consulting migrants:** (+380352) 523952, e-mail: cmavn.ternopil@gmail.com, every day from 8.00 till 20.00

A formal procedure for the identification of victims of THB was introduced through the Decree No. 417 of the Cabinet of Ministers on “On Approval of the Procedure for the Declaration of the Status of a Victim of Trafficking in Human Beings” and the Decree No. 783 “On Approval of the Procedure for Interaction of Agents for Combating Trafficking in Human Beings”, adopted respectively in May and August of 2012.

A person who considers her/himself a victim of THB has a right to submit an application to **the local state administration** to obtain a victim status and prior to the formal decision, s/he has the right to personal security, medical, psychological, legal and other assistance, temporary placement in an institution providing assistance to victims of THB.

The identification procedure includes an interview with the applicant and the filing of a special questionnaire prepared by the Ministry of Social Policy. The interview is carried out by the responsible person at the local state administration.

If the applicant has already been identified as a victim of THB by law enforcement authorities or court or has been recognised as a victim by relevant authorities in the destination country an interview is not required.

After the interview, the official of the local state administration prepares a personal file of the applicant, verifies the accuracy of the information, and transmits the application to the **Ministry of Social Policy**. The overall time for examination of applications for a victim status should not exceed 30 days from the first interview.

The Ministry of Social Policy reviews the file and takes a decision on a victim status without any contact with the applicant (this is an official so-called “social” status, which differs from the one a person receives in a criminal proceedings and entitles a person to a range of services provided by state).

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A presumed victim of Trafficking in Human Beings is identified (recognized)

Formal identification of a victim

Is the victim willing to report a crime and take part in criminal proceedings?

**YES / NO**

Available assistance

Type of assistance and contact details

The willingness of the victim to take part in the criminal proceedings doesn't influence the decision of the Ministry of Social Policy in granting victim` status. Whether victims cooperate with the police or no, they are subject to receiving full package of assistance provided by the state.

Assistance available to victims in the framework of the NRM through government stakeholders, NGOs and IOs:

**Medical and psychological assistance**

Free medical examination and treatment  
Rehabilitation assistance  
Counseling, psychological assistance, psychological trainings and mutual assistance groups  
Restoring relations with family, relatives and social circles, improvement of psychological and emotional state, acquisition of self-confidence, assistance in overcoming of addictions

**Assistance in education and employment**

Assistance in finding a job, establishing a business or an organisation, self-employment  
Assistance in retraining or obtaining a new profession, in entering educational establishments

**Legal assistance**

Counseling of lawyers and human rights defenders  
Restoring documents, registration, property rights and parenting rights  
Preparation of a court claim  
Providing legal support, including lawyer services

**Financial assistance**

One-time material assistance from the state  
Providing humanitarian assistance: food and first necessities  
Acquisition of the materials and tools necessary for implementation of a professional activity

**Accommodation**

Renewal of registration and ownership of housing  
Provision of temporary shelters etc.



Type of assistance	Institution/organization	Contact details
Coordinating body, support and identification of victims, contact persons for victims of trafficking etc. Outreach and health clinics	National Counter-Trafficking Co-ordinator, Ministry of Social Policy (has its representatives at local level)	Tel: (+38044) 289 55 57, working days from 9.00 till 18.00.
Accommodation for victims	National Counter-Trafficking Co-ordinator, Ministry of Social Policy (has its representatives at local level)  IOM Mission in Ukraine Rehabilitation Center for victims (medical checkup and assistance)	Tel: (+38044) 289 55 57, working days from 9.00 till 18.00. E-mail: natalka.fedorovych@gmail.com  Tel: (044) 568 50 15 Fax: (044) 568 50 16 E-mail: iomkievcomm@iom.int
NGOs (social support, outreach / identification / health clinics)	Ukrainian NGO Coalition against trafficking in human beings	Tel: (+38067) 933 01 76 Maryna Pasiechnyk, Head of the Coalition E-mail: pasechnik.marina11@gmail.com
Investigation	National Police CT Department	Tel: (+38044) 254 74 30 e-mail: dbzptl@police.gov.ua