

**Organisations most likely to be the first ones to identify an alleged/presumed victim**

- Police units
- Specialised NGOs assisting victims
- Diplomatic and consular missions of the Republic of Lithuania in other countries
- State Labour Inspectorate
- State Border Guard units

1. Lithuanian Police, a 24/7 emergency phone number 112, email: [info@policija.lt](mailto:info@policija.lt) or police electronic services system at [www.ePolicija.lt](http://www.ePolicija.lt) or official international information exchange channels in international cases; or

2. Specialised NGOs:

- Centre against Human Trafficking and Exploitation (the programme by Lithuanian Caritas „Assistance to victims of prostitution and human trafficking“). The centers are located in Kaunas, Vilnius, Klaipėda, Šiauliai, Panevėžys, Marijampolė, Tauragė. Assistance are provided to female, male victims and children. Email: [centras@anti-trafficking.lt](mailto:centras@anti-trafficking.lt) or a 24/7 information hotline (+370) 679 61617

- Missing Persons Families' Support Centre in Vilnius provides assistance to female and male victims. Email: [centras1@missing.lt](mailto:centras1@missing.lt) or phone (+370) 652 98187 (24/7).

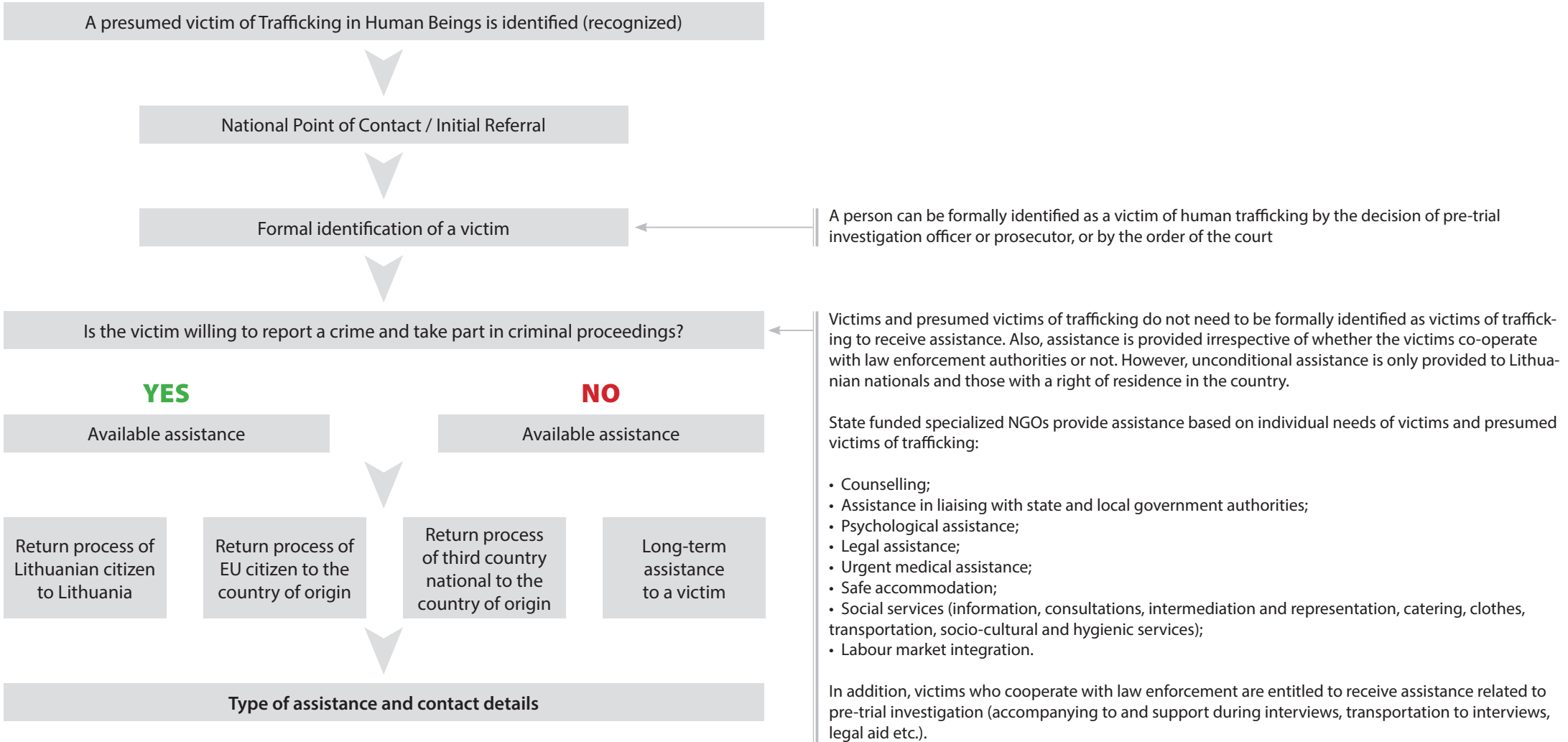
- Association Men' Crisis Centre in Kaunas provides assistance to men and boys. Email: [info@vyrukizes.lt](mailto:info@vyrukizes.lt) or a 24/7 information hotline (+370) 662 26770.

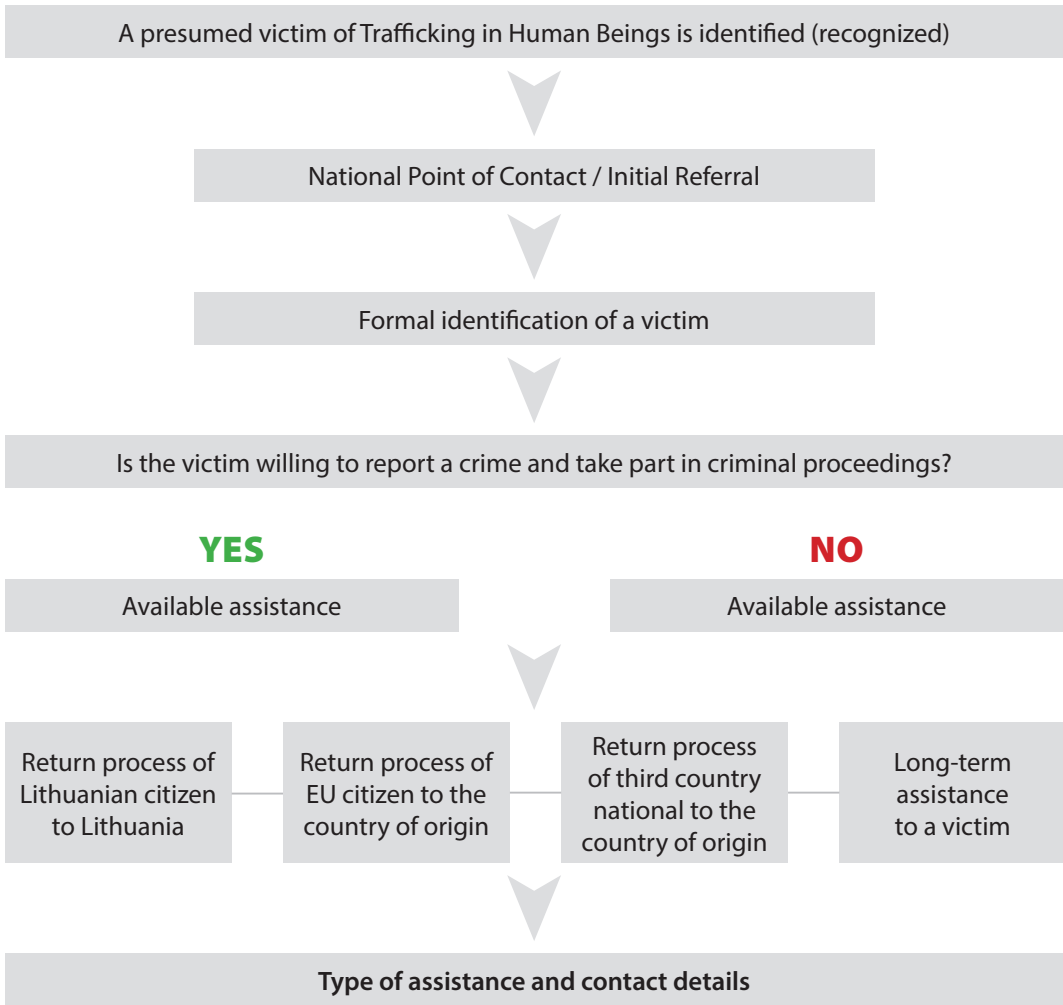
- Klaipėda Social and Psychological Support Centre provides assistance and support to women and girls. Email: [kmn@moteriai.lt](mailto:kmn@moteriai.lt) or phone (+370) 607 81688 (M-F: 9.00-18.00). Free of charge 24/7 hotline for women (+370) 8 800 66366.

- Caritas in the Vilnius Archdiocese provides assistance and support to female, male victims and children. E-mail: [pagalba@vilnius.caritas.lt](mailto:pagalba@vilnius.caritas.lt) or a 24/7 information hotline (+370) 699 90866.

3. Diplomatic and consular mission of the Republic of Lithuania in another country or for urgent consular assistance contact the Ministry of Foreign Affairs of the Republic of Lithuania by email: [keli auk@urm.lt](mailto:keli auk@urm.lt) or call a 24/7 hotline (+370) 5 236 2444.

4. State Labour Inspectorate, hotline +370 5 213 9750, email: [info@vdi.lt](mailto:info@vdi.lt) or submit information via web: [http://www.vdi.lt/Forms/Nelegalus\\_pranesk.aspx](http://www.vdi.lt/Forms/Nelegalus_pranesk.aspx)





Lithuanian citizens who are identified as victims of human trafficking abroad can be assisted by the diplomatic or consular mission of the Republic of Lithuania in a destination country in cooperation with specialised NGO and the police, if necessary.

A written document should be issued with the following information: personal data, brief description of the case, including provided assistance, health status and needs, conclusion of risk assessment, information on initiated investigation, contacts of the victim, responsible law enforcement officer (if this case is known by law enforcement) and contact details of the responsible NGO representative. See Human Trafficking Victim Identification Card used in Lithuania in the “Resources” section

EU citizens who are identified as victims of human trafficking in Lithuania can be assisted by specialised NGO in cooperation with diplomatic and consular mission of respective country and the police, if necessary.

Third country nationals who are identified as victims of human trafficking in Lithuania can be assisted by specialised NGO or IOM Vilnius Office in cooperation with diplomatic and consular mission of respective country and the police, if necessary.

IOM Vilnius office provides following voluntary return assistance to third country nationals:

- Consultations on all issues related to the return;
- Interpretation of consultations;
- Legal consultations;
- Assistance in obtaining travel documents necessary for the return;
- Travel arrangements, routing, ticketing, payment for excess baggage;
- Temporary accommodation before departure, and food rations;
- Transit assistance during the travel;
- Meeting in the country of origin upon return;
- A pocket allowance prior to departure;
- Additional assistance to vulnerable persons depending on individual needs (consultations with doctor or psychologist, medical or humanitarian escort to the country of origin);
- Reintegration assistance is provided in kind other than cash (by paying for the necessary goods and/or services directly to suppliers) and is aimed at income generating activities.

Foreign victims of human trafficking are entitled to receive the same long-term assistance as citizens of the Republic of Lithuania within the limits of available funds. Assistance is organised and coordinated by specialised NGOs in cooperation with the administration and social service of the municipality where the foreigner is registered. Based on the Law on Social Services, municipalities are responsible for providing and financing social services and assistance for residents of the municipality. However, municipalities are not eligible specifically to seek any reimbursement/extra funding for assisting officially identified victims of trafficking who are residents in the municipality.

A presumed victim of Trafficking in Human Beings is identified (recognized)

National Point of Contact / Initial Referral

Formal identification of a victim

Is the victim willing to report a crime and take part in criminal proceedings?

**YES**

Available assistance

**NO**

Available assistance

Return process of Lithuanian citizen to Lithuania

Return process of EU citizen to the country of origin

Return process of third country national to the country of origin

Long-term assistance to a victim

**Type of assistance and contact details**

Type of assistance	Institution/organization	Contact details
Investigation	Police	Hotline 112, email: info@policija.lt
Coordination	Ministry of Interior	Šventaragio 2, LT-01510 Vilnius E-mail: prekybazmonemis@vrm.lt Phone: +370 5 2717292 More info at <a href="https://vrm.lrv.lt/">https://vrm.lrv.lt/</a>
Support for victims	National association against trafficking in human beings	E-mail: info@stop-trafficking.lt or 24/7 information help line +370 616 91119.
Voluntary return	IOM Vilnius office	Jakšto str. 12, 4th floor, LT-01105 Vilnius, Lietuva Phone: +370 5 240 44 89 Email: avr@iom.lt More detailed information available at <a href="http://returnhome.lt/en">http://returnhome.lt/en</a>